



Staufffer Privacy Policies

Staufffer-Henley Inc. recognizes that respecting user privacy over the Internet is of utmost importance. This privacy statement is designed to provide information about the privacy and data collection practices for www.bandingpliers.com. The website is operated by Stauffer-Henley Inc.

If you have questions or concerns regarding this statement, you should first contact our site coordinator at info@bandingpliers.com or by postal mail to: Stauffer-Henley Inc., 26 Harrison Green, Olds, Alberta, Canada T4H 0E5.

In general, you can visit the site without telling us who you are or providing any information about yourself. In some areas of the site, we ask you to provide information that will enable us to process an order, offer services that require registration, assist you with technical support issues or to follow up with you. Generally, Stauffer-Henley Inc. requests identifying information when you place an order, provide feedback to an online survey or tell us about an idea or suggestion.

In these instances, Stauffer-Henley Inc. will ask for your name, address, e-mail address, phone number and other appropriate information needed to provide you with these services. In all instances, if you receive a newsletter or other mailing from us, you will always be able to "unsubscribe" to these mailings at any time.

If you choose to give us personal information for any of the purposes above, this information is retained by Stauffer-Henley Inc. and will only be used by Stauffer-Henley Inc. to support your customer relationship with us. We will not add you to a mailing list, or newsletter without your registration for this service. We will only contact you if further information is required from you to complete a service.

Staufffer-Henley Inc. does not share, rent, or sell any personal information provided through our site (such as your name or email address) to any outside organization for use in its marketing or solicitations. From time to time Stauffer-Henley Inc. may use agents or contractors who will have access to your personal information to perform services for Stauffer-Henley Inc., however, they are required by us to keep the information confidential and may not use it for any purpose other than to carry out the services for Stauffer-Henley Inc. In addition, Stauffer-Henley Inc. may also share aggregate information about its customers and its website visitors to advertisers, business partners, and other third parties. For example, we might share that our users are x percent PCs users and y percent Macintosh users. None of this information, however, will contain personal, identifying information about our users.

The Stauffer-Henley Inc. On-line Catalog is designed to give you options concerning the privacy of your identifying information. If you choose, you can set up an account. This will allow you to have a customized order page for express ordering and to view your purchasing history. To protect your privacy, we have designed the website to include certain steps to verify your identity before granting

you access or enabling you to make corrections in an account. You will always have access to this account information and can view it, update it or correct it at any time. To access your information, you will need to use a password.

When purchasing products through our website, the order form will also ask you to provide a daytime telephone number. However, the telephone number is only used to quickly resolve questions relative to an order, such as to clarify customer email addresses that are inactive or entered incorrectly.

bandingpliers.com does provide links to other sites. Other Internet sites and services have separate privacy and data collection practices. Once you leave bandingpliers.com, Stauffer-Henley Inc. cannot control and has no responsibility for, the privacy policies or data collection activities at another site.

From time to time, we will use a feature on your web browser to send your computer a "cookie". We do not use cookies to retrieve any personal information from your computer. We only use cookies to learn ways to enhance our website and to give you better, more personalized service while in our website. You can reset your browser to refuse all cookies or indicate when a cookie is sent. However, some functions of the website will not function if you refuse cookies. These areas of our website will have information posted about cookies and when a cookie will be uploaded to your computer.

Stauffer-Henley Inc. may from time to time revise its privacy policy. You should therefore periodically visit this page, so you are aware of any such revisions. We will not, however, use your existing information in a manner not previously disclosed. You will be advised and have the opportunity to opt out of any new use of your information.

If you have any questions about our privacy policy and/or the practices of our website, you can write to: Stauffer-Henley Inc., 26 Harrison Green, Olds, Alberta, Canada T4H 0E5.

We know customers are concerned about credit card security. We use one of the world's largest funds transfer agencies - PayPal. If you choose to use a PayPal account, your personal credit card information will not be given to Stauffer-Henley Inc.